Quality Policy

Rebound Electronics Limited recognise that the future of our success depends upon the products and services we supply consistently meeting expectations of our customers.
Our model is helping purchasers safely buy electronic components in today's volatile market.
We understand that our actions and those of our suppliers affect both our customers and our organisation.

To be recognised for quality in the supply chain Rebound:

- Pursue legal, customer and standard requirements.
- Established a Quality Management System based on ISO9001 and enlarged by AS9120, ISO13485, AS6081 and also ESD/ANSI/ESD S20.20.
- Defined quality objectives based on the SC21 Silver Award criteria and defined responsibilities for their fulfilment.
- Implemented a Context Of The Organisation (COTO) log to continually ensure that processes remain efficient and relevant and all risks and opportunities associated to the business are captured.
- Implemented a Continuous Sustainable Improvement Plan (C.S.I.P) to continually ensure that processes remain efficient and relevant.
- Periodically evaluate employee's performance and satisfaction.
- Work with a core of preferred suppliers being continuously reviewed and evaluated to improve our performance and to exceed customer's expectations.

ISO13485:2016 Quality Policy

Rebound Electronics Limited undertakes to supply only safety equipment and/or related services that fully comply with the standards and regulations and claims made relating to those products and/or related services. Where appropriate, we will maintain up to date technical files and associated documentation to ensure that regulatory compliance information can be supplied upon request. Where products are sourced from external organisations which hold technical files relating to the products being offered, we will request confirmation that these files are current, complete, contain appropriate conformity assessment information and, where relevant, regulatory compliance certificates and will take all necessary steps to confirm the validity of the compliance documentation held by that external supplier in respect of the products being sourced. Where services are provided related to safety equipment sourced from external organisations, we will maintain approval from the manufacturer that the services provided are assessed and approved by the external organisation.

Reviewed & Approved by: **Date: March 26**

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